

MAINE ASSOCIATION MEDICAL STAFF SERVICES EDUCATION SESSION

Friday, November 6, 2015

Center for Community Health Education (CCHE) – 3rd Floor
Houlton Regional Hospital
Houlton, Maine

8 – 8:30 am Registration and Networking

8:30 – 8:45 am Welcome – Kim Sibley, CPMSM, CPCS, Education Chair

8:45 – 10 am The Greeley Guiding Credentialing Principles - Sally J Pelletier, CPMSM, CPCS | Advisory Consultant and Chief Credentialing Officer

- Controlling pressure to quickly credential from influential groups or individuals
- Dealing with superb clinicians with suboptimal citizenship
- Balancing patient care, physician success, hospital success
- Deciding who must be credentialed and privileged
- Going beyond the traditional steps of credentialing
- Managing unusual privileging requests
- Obtaining the most value from peer references
- Matching competency with clinical privileges

10 - 10:15 am Break

10:15 – 11 am Roles and Responsibilities in Credentialing - Sally J Pelletier, CPMSM, CPCS

- Who owns credentialing and quality?
- What is the Department Chair's role?
- What is the credentialing committee's role?
- What is the medical services professional's role? (includes role play between MSP and Department Chair / Credentials Chair)

11:15 – 11:45 am Kahoot – Kim Sibley, CPMSM, CPCS - interactive session with participants involving a quiz over the morning topics

11:45 am – 12:30 pm LUNCH

12:30 – 2 pm Advanced Practice Professionals' Essentials – Sally J Pelletier, CPMSM, CPCS

- Accrediting body requirements for privileging
- Addressing the expanding roles or scope creep in a nontraditional training environment
- Determining organizational culture
- Liability carrier considerations
- Policy considerations
- Privileging – Which comes first, the chicken or the egg?
- The 'rest' of the story e.g., allied health / clinical assistants

2 - 2:15 Break

2:15 – 3:30 pm Verify and Comply: CMS, JC, NCQA, and DNV Credentialing Standards Compared and Contrasted - Sally J Pelletier, CPMSM, CPCS

3:30 pm DRAWING FOR FREE REGISTRATION (1) TO ATTEND THE 2016 MEAMSS BIENNIAL CONFERENCE
Must be present to win!

Continuing education credit(s) have been applied for through NAMSS